

VACHON WINNING BOX CONTEST

Frequently Asked Questions

1) I am experiencing difficulties entering and accessing your website. What do I do?

If you do not have the most recent browser version, we recommend upgrading and removing all browser toolbars to see if this helps. The site's minimum browser requirements are Chrome (v.5.0.1+), Mozilla Firefox (v. 4.0+), Safari (v.5.0.1+) (Mac OSX only), IE9+. If you are still experiencing difficulties, Sign In using the Facebook Login button or please try clearing your CACHE (Ctrl F5) and try again.

If none of our recommendations were of help, please email us via the (<http://vachon.com/en/contact-us/>) page and include the following:

- The name and version of the browser you used to access the Winning Box Contest Website
- Your 10 character alphanumeric unique entry code so we can further investigate
- Product name and UPC code if you obtained your entry code from a Vachon product.

2) Who can enter the promotion?

The Contest is open to legal residents of Canada who have reached the age of majority in their province or territory of residence at the time of entry.

Age of Majority - 18	Age of Majority - 19
Alberta, Manitoba, Ontario, Prince Edward Island, Quebec, Saskatchewan	British Columbia, New Brunswick, Newfoundland and Labrador, Northwest Territories, Nova Scotia, Nunavut, Yukon Territory

3) How do I participate in this contest?

There are two ways to participate:

Online

- Purchase a participating product
- Visit: www.happy-vachon.com
- Follow the on-screen instruction to create an account
- Enter your 10 character alphanumeric unique entry code

In-Store

- Purchase a participating product
- Look inside the box for an Insert with the statement **"You have found a winning box"** printed on it.

4) How many times can I register in the contest?

You can only register once, using only one (1) unique valid email address.

5) Do I have to buy a product to enter the contest?

No, you do not have to purchase a product to participate in the promotion. See the Rules and Regulations (<http://vachon.com/en/contact-us/>) for detailed instructions on how to participate without purchase.

6) Do I have to buy a product to participate in the Piñata game?

No, you do not have to buy a product to participate in the Piñata game, however you are required to create an account.

7) Where will the winning ticket be located in the box?

Winning tickets will be located inside specially marked boxes. You will have to open the box to look for the ticket.

8) What does each unique 10 character entry code provide me?

Each entry code will provide you with one (1) chance to win a prize on the contest site.

9) I cannot find the unique 10 character unique entry code on my product? What should I do?

Please ensure the product is specially marked and is a participating product as listed in the Official Rules. The unique entry code is located inside a specially marked promotional sticker on the product.

10) My unique 10 character unique entry code is coming up as invalid. What do I do?

Ensure that you enter the unique 10 character unique entry code exactly as it appears (with no spaces or dashes). If it still does not work, please email us via the <http://vachon.com/en/contact-us/> and include your unique entry code for us to investigate and help you resolve.

11) What do I do if I have additional questions?

Review the Rules for the Contest for additional details about the Contest. If the Rules have not answered your question, please email us via the <http://vachon.com/en/contact-us/>. Please include your question, product name, promotion name, and your 10 character unique entry code.